

U.S. Embassy Belgrade, Serbia  
Solicitation 19RB1020T0001  
Standard Tender of Service (TOS)  
Questions & Answers

As of July30, 2020

1. Question: Please clarify and confirm requirements for TSPs to hold IAM (International Association of Movers) Governing Membership certificate for TSPs participating in US Government Contracts?

Answer: There is no requirement for the TSP to be a part of any of these organizations. If the TSP wants to join IAM they should join at any membership level that works for them.



2. Question: Please confirm that liftvans are not allowed to be made of Oriented Strand Board (OSB), only of plywood.

Answer: No, the liftvans are not allowed to be made of Oriented Strand Board (OSB) but only plywood.



3. Question: Please confirm unit price for packing and storage at page 49-51 is 1.00 net pound.

Answer: Yes, 1.00 net pound.



4. Question: Price unit- 1 pound for transport to ELSO / please confirm it is net or gross pound.

Answer: Price unit - 1 pound for transport to ELSO is net pound.



5. Question: AWB and THC fee for incoming/ outgoing shipments will be paid by Embassy for HHG but for diplomatic mail should be included.

Answer: Yes, the airport storage fee and purchasing the AWB is paid by the Embassy and yes for HHG should be included.



6. Question: Please confirm to which unit price should be added cost for origin service for vehicle / loading, car barge, securing and lashing.

Answer: Add it to the unit price of POV&GOV customs clearance process, CLIN numbers 12 and 13.



7. Question: Is CORE type of membership at IAM acceptable?

Answer: Yes.



8. Question: Please confirm if US flag air carriers are required for outbound diplomatic mail shipments to the United States.

Answer: Yes. If the shipment will be delayed for more than 2 weeks due to lack of US Flag carrier, the issue shall be addressed to the Tender Administrator who will provide assistance.



9. Question: Can we use customs brokers just as in other countries where we operate like in Bulgaria and Greece?

Answer: Yes, the Embassy is aware that the diplomatic moving companies are not customs brokers.



10. Question: The tender required submittal of evidence that the customs broker is customs compliant - which kind of evidence you are looking for?

Answer: A copy of your customs broker's certification/license to act as import/export expeditor, and a statement that your customs broker is a company in good financial standing with a satisfactory record of performance.



11. Question: The tender states that all liftvans must be of new wood. Does this mean that the whole liftvan must be brand new or some parts could be replaced with new parts of wood?

Answer: All lift vans must be new and ISPN 15 heated treated. In some cases, like when a liftvan was used only once and is in excellent shape, it can be reused but only with the express approval of the Tender Administrator.



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