

U.S. Embassy Belgrade, Serbia
Solicitation 19RB1021Q0001
Swimming pool maintenance services
Questions & Answers

As of March 4, 2021

1. Question: Please provide specifications of the swimming pool pumps that are in use and of the spare ones.

Answer: Below is the manufacturer name plate for the pump in use.



We do not have information available for the two old pumps (brand BADU Bronze).



2. Question: What is the number of the skimmers, nozzles and main drains? Also, please provide information about their flow rate. The position of the skimmers, nozzles and main drains in the swimming pool is important information so that we can get a clear picture regarding the filtration system and filtration capacities of the installed system.

Answer: There are 3 skimmers located at water surface level on the long side of the pool. 5 nozzles are located on opposite sides from the skimmers, one return line to the filter is located at the pool bottom and one suction port for vacuum cleaner located on a pool side.
We don't have information about the flow rate.



3. Question: During the site visit we noticed that some of the equipment is not installed appropriately and in accordance with the manufacturer's instructions manual. Can the contractor

request that the equipment be reinstalled in accordance with the manufacturer's instructions to ensure full functionality?

Answer: The Contractor shall inspect all equipment during the initial swimming pool preparation and report to the Contracting Officer's Representative (COR) what needs to be replaced/ repaired. The COR will then determine the course of action to be taken (See question and answer #8).



4. Question: Paragraphs 1.2.3.8. BASIC POOL CARE CHECKLIST requires the Contractor to clean and inspect pool deck, and, 1.3.2.1. Daily requirements (7 days a week) requires the Contractor to:

- k. Clean and scrub the pool deck, bottom and side walls
- l. Remove obstructions and debris from deck

Shall contractor maintain, clean and inspect the pool deck?

Answer: No, this will be addressed in the amendment to the solicitation.



5. Question: How many visits are required on daily basis?

Answer: One visit is planned as per the Statement of Work. Additional services will be ordered under "Temporary Additional Services" clause.



6. Question: Is there a fixed term of daily performance and what is the time frame when daily maintenance should be performed?

Answer: See 1.2 DUTIES AND RESPONSIBILITIES, 1.2.2. and 1.3.2 j under General Maintenance (1.3.2.)



7. Question: Paragraphs 1.3.2.1. Daily requirements (7 days a week) and paragraph 1.3.2.5.(c) Deliverables appear ambiguous regarding days for performance. Are Contractor personnel expected to be on site every day during normal working hours or shall the contractor only respond to emergencies on week-ends in the event they arise in a two hours after call is placed. In other words, is the contractor obliged to come 5 or 7 days a week?

Answer: 7 days a week. The response to emergencies pertains to any work required in addition to the regular daily visit. Those additional visits will be ordered through Task Orders under Temporary Additional Services.



8. Question: Paragraph 1.3.2.3.c. provides for minor repairs including re-grouting (if less than 5 sq. m), and pipe leaks repairs. Please define minor repairs.

Answer: Minor repairs shall be any work where the value of materials used is less than RSD 8.000,00 per occurrence. The Embassy shall not be charged for cost of minor repair labor involved if two hours or less required. Estimated minor work labor is 16 hours per season.

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